



LEARNING LIGHTHOUSE

*Rooted in **TRADITION**, Built for **TODAY**.*

Parent Handbook

A clear guide for families joining our online learning community



Affordable live small-group lessons for home-educated primary-aged children, designed to be flexible, welcoming and easy to use.





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Welcome to Learning Lighthouse



Learning Lighthouse is an online learning community offering affordable live small-group lessons for home-educated primary-aged children.



Rooted in British curriculum principles and designed for modern family life, our aim is to make quality education more accessible, flexible and welcoming for families across the world.



We believe all children deserve the opportunity to access high-quality learning in a calm, supportive environment.



Families in the UK and Ireland, Europe, Nigeria, South Africa, India, the Gulf, the Philippines and beyond are all welcome.



Our lessons are designed to support both children and parents. Children benefit from structure, encouragement and engaging teaching. Parents benefit from flexibility, clarity and a helping hand during the home-education day.



Our promise

Clear information, fair pricing, complete flexibility, and a warm welcome for every family.



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How Learning Lighthouse Works

Learning Lighthouse makes it simple for home-educating families to access high-quality live online lessons. You can choose what you need, when you need it, with the flexibility to fit your family's routine.

1



Choose Your Subjects

You can pick and choose only the subjects your child needs. Focus on the areas that best support your child's learning journey.

2



Choose Your Dates

Select the dates that suit your family. Whether you need a regular routine or a more flexible schedule, you're in control.

3



Book Your Lessons

Book one lesson, several lessons, or a whole term — whatever works best for your family. The lesson price stays the same whether you book one lesson at a time or in blocks.

4



Live Online in Small Groups

Lessons are delivered live online in small groups. We run two daily lesson blocks to support different time zones, making it easier for families around the world to join.

5



Confirmation and Reminders

After booking, you'll receive a confirmation email and a reminder email with all the booking details and Zoom access information.

At a Glance



Choose the subjects you need



Choose the dates that suit your family



Book one lesson, several lessons, or the whole term



The lesson price stays the same



Complete flexibility



View the Timetable

Our up-to-date timetable is available online, so you can easily see all lesson options and plan ahead.



Designed for You

Learning Lighthouse is designed to be flexible, clear and easy to use for home-educating families.





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Class Groups, Ages and Subjects

Key Stage 1 – Year 1



Ages

4 – 5

Reception-aged children may join this group if appropriate.

Subjects



English



Maths



Humanities



Year 1 also includes phonics and reading support.

Key Stage 1 – Year 2



Age

6

Subjects



English



Maths



Humanities

Key Stage 2 – Years 3 and 4



Ages

7 – 9

Subjects



English



Maths



Science



Geography



History

Key Stage 2 – Years 5 and 6



Ages

9 – 11

Subjects



English



Maths



Science



Geography



History



Age ranges are a guide. Parents should choose the group that best matches their child's age, stage and confidence.



How Booking Works

1



Choose your subject.

Browse our available subjects and find the best fit for your child's learning goals.

2



Choose the date and time that suit your family.

Select from the available lesson times that work for you.

3



Decide whether to book one lesson, several lessons, or a whole term.

Choose the option that best suits your family's needs.

4



Review the booking details and terms.

Check your chosen subject, date, time and lesson option, and read the terms before continuing.

5



Pay securely online.

Complete your booking using our secure online payment system.

6



Receive your confirmation email and lesson reminder.

You'll get a confirmation email straight away, followed by a friendly reminder before the lesson.



Flexible booking

You stay in control.
Book only what you need,
when you need it.

About our booking system

Our online booking system is designed to be flexible, transparent and easy to understand.

- ✓ The system allows families to book individual lessons or several lessons.
- ✓ Families may also book a whole term if they prefer.
- ✓ The price per lesson stays the same.
- ✓ The booking system is designed to be transparent and easy to understand.





Lesson Times and International Time Zones

Learning Lighthouse runs in two daily lesson blocks.



Block 1

09:00 to 14:15
Chennai, India time (IST)



Block 2

10:00 to 13:15
London, UK time (GMT/BST)

This allows families in different parts of the world to access the same structure more easily.



The early block may suit families in the **Gulf, India**, the **Philippines** and other parts of **Asia**.



The repeated later block may suit families in the **UK and Ireland**, **Europe**, **Nigeria** and **South Africa** more comfortably.



Please always check the live timetable before booking, as local times and seasonal clock changes can vary.
A daily timetable is available on the website.



What You Need for Lessons

1 What You Need for Lessons



A reliable internet connection.



A laptop, desktop computer or tablet.



Access to Zoom, either through the app or a browser.



A working camera and microphone.



A quiet learning space.



A notebook, pencils and any resources requested for the lesson.



The booking email with the Zoom link and lesson details.



2 Joining Zoom



Open the Zoom link from your booking email.



Join the lesson around 5 minutes early.



Use the child's correct first name and surname when joining.



Keep the camera on when first entering so the teacher can confirm the correct child is present.



Once the teacher has confirmed the child's identity, the camera should be switched off unless the teacher asks otherwise.



If you lose connection, rejoin using the same link.



Classroom Expectations

-  Children should be kind, polite and respectful.
-  They should listen carefully, take turns and follow the teacher's instructions.
-  They should stay focused and avoid unnecessary distractions during the lesson.
-  They should join using the correct name.
-  Appropriate clothing, language and behaviour are expected at all times.
-  Group lessons work best when everyone helps create a calm learning environment.



Parent and Guardian Responsibilities

-  Please help your child get set up before the lesson begins.
-  Please make sure the device, audio and internet connection are working.
-  Please provide a suitable learning space and have any needed materials ready.
-  A parent or guardian should remain contactable while the lesson is taking place.
-  Please tell Learning Lighthouse about any relevant learning, medical or support needs.
-  Younger children may need more support at the beginning and end of the session.



*Learning Lighthouse works best as a partnership
between teacher, child and family.*





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Safeguarding, Online Safety, Attendance and Late Arrival



Safeguarding and Online Safety



Children should, where possible, work in a family space or another suitable home learning area.



Zoom links should not be shared with other families or outside the household.



Adults remain responsible for supervision at home.



Teachers manage lesson admissions and monitor attendance.



If a family has any safeguarding concern, they should contact Learning Lighthouse promptly.



Attendance and Late Arrival



Children should join around 5 minutes early so they are ready for the lesson start time.



If a child is running late, they should join as soon as possible.



Missed teaching time cannot be made up during the lesson.



If a child arrives very late, entry may not be possible once the lesson is fully underway.



Regular punctuality helps lessons run smoothly for everyone.



A calm start helps children settle and learn well.



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Before Your First Lesson



Before Your First Lesson Checklist

- ✓ Book your lesson.
- ✓ Read your confirmation email.
- ✓ Save the Zoom link and lesson details.
- ✓ Check your device, sound and camera.
- ✓ Prepare your notebook and pencils.
- ✓ Join around 5 minutes early.



Missed Lessons, Cancellations and Refunds

- Learning Lighthouse keeps lessons affordable and flexible.
- Missed lessons and no-shows are not refunded.
- Once a booked lesson has taken place, it is non-refundable.
- If you need to cancel a future booking, please contact Learning Lighthouse as early as possible.
- Where lessons begin within 14 days of booking, booking confirms your request for the service to start during that period.
- Full booking terms are shown at checkout.



Technical Problems

- If a technical problem on our side prevents a lesson from being delivered properly, Learning Lighthouse may offer an alternative teaching time, a credit or a refund as appropriate.
- If the technical issue is on the family side, Learning Lighthouse will try to help where possible, but a refund is not guaranteed.



Contact and Thank You

- Questions? Please contact Learning Lighthouse using the details on the website and your booking emails.

Thank you for joining Learning Lighthouse. We're so pleased to have you as part of our learning community and look forward to welcoming you and your child to their lessons soon!

