

Cookie Policy

Learning Lighthouse - Rooted in Tradition, Built for Today

Last updated: 14 October 2026

This policy explains how Learning Lighthouse uses cookies and similar storage/access technologies on its website, booking pages and connected online services.

1. About this Cookie Policy

This Cookie Policy explains what cookies and similar technologies are, why Learning Lighthouse may use them, which categories may appear on our website, and how visitors can control their choices.

It should be read together with our Privacy Notice. Where cookies or similar technologies involve personal data, that information is also handled in accordance with our Privacy Notice and applicable data-protection law.

2. What are cookies?

Cookies are small text files stored on a computer, tablet or phone when a website is visited. They can help a site remember information, keep a booking session secure, remember preferences, or understand how the website is used.

The same rules can also apply to similar technologies, including local storage, tracking pixels, scripts, tags, device identifiers and other methods that store information on, or access information from, a user's device.

3. Our approach

- We use only the technologies reasonably needed to operate the website and connected services.
- Strictly necessary technologies may be used without consent where the law permits this.
- Non-essential technologies, such as optional analytics or advertising tools, will not be activated until the visitor has made the appropriate choice where consent is required.
- We do not intend to use behavioural advertising cookies at launch.
- Visitors should be able to reject non-essential cookies as easily as they can accept them.

4. Cookie categories we may use

4.1 Strictly necessary cookies

These are required for core website functions or for a service the visitor has specifically requested. Examples may include security, load balancing, remembering a booking basket, processing a checkout, maintaining a booking session, or remembering a visitor's cookie choices.

Where these technologies are genuinely essential to provide the requested service, they may be used without prior consent. We will still explain their purpose as clearly as reasonably possible.

4.2 Preference and functionality cookies

These may remember optional settings such as language or display preferences. If a preference technology is not strictly necessary, it will only be used in accordance with the visitor's cookie choice.

4.3 Analytics cookies

If Learning Lighthouse enables website analytics, these technologies may help us understand how many people visit the site, which pages are useful, and whether visitors encounter technical problems. We will configure analytics in a privacy-conscious way and obtain consent where required before non-essential analytics technologies are set.

4.4 Advertising or tracking cookies

Learning Lighthouse does not currently plan to use behavioural advertising or cross-site tracking cookies at launch. If this changes, this policy and the consent controls will be updated before such technologies are used.

5. Booking, payments and third-party services

The Learning Lighthouse website may connect with third-party services used to operate classes and bookings. Depending on how the website is implemented, these services may set their own cookies or similar technologies.

Service	Possible purpose	How we handle it
Bookeo / booking system	Class availability, booking sessions, basket/checkout, security and booking management	Necessary booking technologies may operate when a user requests th
Payment provider	Secure payment processing, fraud prevention and transaction security	Payment technologies may be essential to complete a payment.
Website host / security provider	Site delivery, security, load balancing and fraud protection	Strictly necessary technologies may be used for secure delivery of the
Language / translation tool	Remembering a selected language or enabling translation	If this feature uses non-essential storage, it will follow the site's consen

6. Embedded content and external websites

If our website embeds a booking tool or other third-party content, the third party may use storage/access technologies when that feature is loaded. Where consent is required, we will aim to prevent non-essential technologies from loading until the visitor has made a suitable choice.

If a visitor follows a link away from Learning Lighthouse to another website - for example Zoom, a payment provider or another service - that third party's own cookie and privacy policies will apply on its website.

7. Cookie consent and controls

Where the website uses non-essential cookies or similar technologies, visitors will be given a clear choice before those technologies are activated. The site should provide controls such as:

- Accept all non-essential cookies.
- Reject non-essential cookies.
- Manage or customise cookie choices.

A visitor's decision will be respected unless consent needs to be requested again because the technologies used, the purposes or the legal requirements have materially changed.

8. Changing or withdrawing consent

Visitors will be able to revisit their cookie choices through the website's cookie settings or consent control. Withdrawing consent should be as straightforward as giving it.

Withdrawing consent does not affect the lawfulness of any processing that took place before consent was withdrawn.

9. Browser controls

Most browsers also allow users to delete, block or restrict cookies. Browser settings vary, so users should consult the help information for their browser or device. Blocking strictly necessary cookies may stop parts of the website or booking process from working correctly.

10. Children's privacy

Learning Lighthouse provides educational services for children, but the website, booking process and payment process are intended to be used by parents or guardians. We do not use website cookies for behavioural advertising directed at children.

Where any website feature could involve information relating to a child, we will apply the additional safeguards described in our Privacy Notice and Safeguarding & Online Safety Policy.

11. How long cookies last

Some cookies last only for the current browser session and disappear when the browser closes. Others may remain for a defined period so that a preference or consent choice can be remembered.

The duration depends on the technology and provider used.

12. Personal data collected through cookies

Some storage/access technologies may involve personal data, such as device identifiers, IP addresses, booking-session information or information about how a website is used. Where this happens, Learning Lighthouse will process that personal data in accordance with its Privacy Notice and applicable data-protection law.

13. International services

Some service providers used by Learning Lighthouse may process information outside the country in which a visitor lives. Where personal data is involved, appropriate safeguards will be considered as described in our Privacy Notice.

14. Changes to this Cookie Policy

We may update this policy when the website changes, when a new service or provider is introduced, or when legal or regulatory requirements change. The current version will be published on the Learning Lighthouse website with the date of the latest update.

15. Contact us

If you have questions about our use of cookies or similar technologies, please contact Learning Lighthouse:

learninglighthouseuk@gmail.com